



Success Made Simple





Benefits

TMA's twenty years of experience has built a deep understanding of the challenges and complexity of operational maintenance. We take this understanding, coupled with listening to our clients, and deliver solutions that provide the best possible value to your organization.

In Good Company.

Worldwide, more than 1,300 TMA clients maintain in excess of 37,000 facilities, representing 2.5 billion square feet of space. These world-class organizations have a deep appreciation of the complexity and challenges of managing and maintaining facilities. Their bottom-line focus is on their assets, the services they perform, and the contributions they make in meeting the goals and objectives of their organizations.

World-Class Solutions.

In today's competitive environment, you need the most effective and efficient tools available to manage your facilities and maintenance operations. TMA solutions provide the information necessary to operate and manage your organization with knowledge, insight, and confidence. These world-class solutions provide you with the ability to make more informed decisions based on clear and accurate data.

TMA has always been recognized as a leading solution provider for facility professionals. Along with our demonstrated record of providing intuitive, easy-to-operate software, TMA has a strong reputation of superior service. This service is the hallmark of our success, and permits us to maintain one of the highest client retention rates in the industry.



History

Since 1988, TMA Systems has provided the most technologically advanced maintenance management software available. These advanced products, along with world-class training, superior professional services, and outstanding technical support are key reasons TMA is the preferred solution for facility professionals throughout the world.

1989

TMA introduces the first graphical Computerized Maintenance Management System (CMMS) for the Apple Macintosh Operating System.

1990

TMA develops the first cross-platform CMMS. TMA operates seamlessly across both MS Windows and Macintosh Operating Systems in a mixed network environment.

1993

TMA is the first CMMS to integrate e-mail in the work request process.

1996

TMA launches the first web-enabled module to link browser technology to a desktop CMMS.

1998

TMA develops and introduces the first paperless solution utilizing an advanced interface to Palm technology.

2000

WebTMA is introduced as the first web-based CMMS solution for facility maintenance management. WebTMA provides users with the capability to access their data via a web-browser.

2002

TMA introduces an integrated Asset Condition Index (ACI) that provides organizations with the ability to assess and track the condition of all maintenance worthy items.

2003

TMA develops and introduces mobileTMA, the first full functionality CMMS operating on a Pocket PC handheld device.

2004

TMA introduces WebTMA version 2.0, the first CMMS to utilize 100% Microsoft .NET technology.

2006

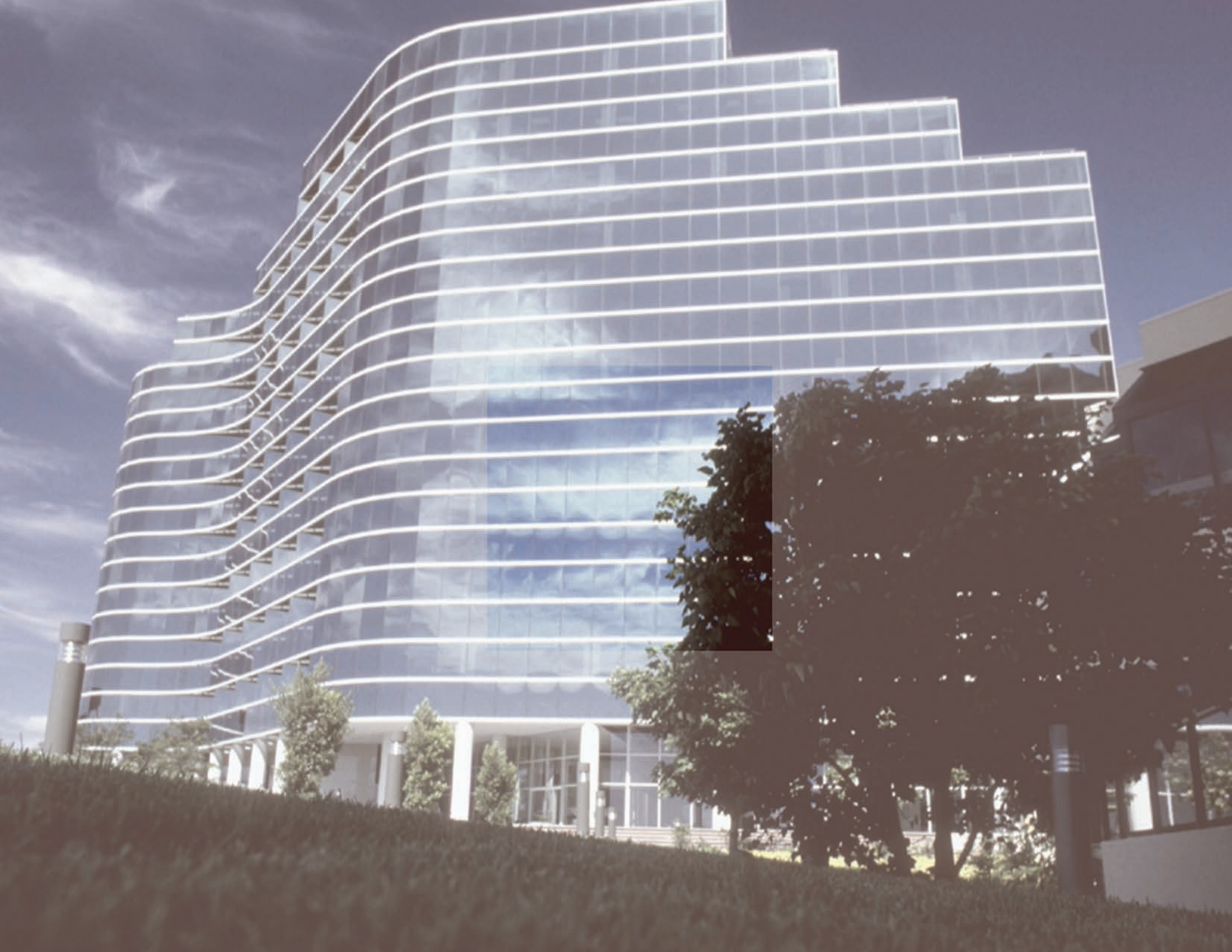
TMA develops and introduces the first fully integrated custodial module for a CMMS.

Technology Innovations.

TMA prides itself on having the industry and technical expertise to create solutions that can transform organizations. TMA creates these leading edge, state-of-the-art solutions by combining deep business expertise, powerful research capabilities, and innovative ways of thinking. Most importantly, they create these solutions based on the needs, demands, and suggestions of more than 1,300 clients. These are clients who manage maintenance operations just like yours.

Industry Leader.

As a proven leader in providing maintenance management software solutions, TMA assures you that they will always be developing and delivering superior products and world-class services to your organization. As technology or the demands on your organization change, TMA will be creating the products and services necessary for you to perform at the highest levels. These are levels that will make your maintenance organization a world-class operation.





Products

Whether you require a desktop solution or a web-based solution, TMA will meet your needs. With the flexibility to start small and add to your software, our scalable product set and optional modules will grow with your organization's needs, requirements, and demands. We are proud that our solutions offer the ease-of-use for beginners yet are robust enough to satisfy the most demanding facility professional.

eXpress

Products second to none.

A robust yet reasonably priced maintenance management software solution that will provide your organization with the necessary tools to effectively account for and maintain your facility's assets.

WorkGroup

A powerful maintenance management software solution that has the ability to meet the needs of organizations that want to effectively maintain their facility's assets. WorkGroup provides you with advanced features and functionality such as multiple repair/cost centers, project management, and advanced materials management.

Enterprise

The ultimate maintenance management software solution that features an open architecture for superior interoperability. This powerful solution provides all the necessary tools to effectively maintain your facility's assets, plus additional functionality such as advanced accounting, materials management, and contract management.

WebTMA

This scalable, web-based, maintenance management software solution provides you with the ability to access your organization's information via any standard web browser from any location at any time. Whether your organization desires to use WebTMA as an ASP solution or as a hosted solution, you will have the features and functionality necessary to maintain your facility's assets.

Modular

TMA provides the optional modules necessary for you to build a system that fits your organization's needs. These tools help you improve your levels of service by automating your processes, improving your communications with your customers or staff, and providing the functionality necessary for operations not covered by the core products.

Desktop Optional Modules	WebTMA Optional Modules
TMA iServiceDesk	Service Request Module
TMA Facility Scheduler	Facility Scheduler
TMA Event Scheduler	Event Scheduler
TMA Room Inspections	Room Inspections
TMA CAFM	Universal Inspections
TMA Custodial Management	Custodial Management
TMA Key Management	Key Management
TMA Executive Dashboard	Executive Dashboard
TMA Fleet Management	Fleet Management
cellularTMA	cellularTMA
mobileTMA	mobileTMA
TMA Universal Financial Interface	WebTMA Universal Financial Interface
TMA Utility Management	Material Management Module
RS Means Interface	Contract Management Module
TMA ISES Interface	Project Management Module
TMA 3DI Interface	Time Manager Module
ECRI – UMDNS	ECRI – UMDNS
ECRI – SourceBase	ECRI – SourceBase
TMA medTester Interface	medTester Interface





Services

TMA is committed to your success with world-class services. Whether you are a new client implementing a TMA solution for the first time or a current client requesting additional training to optimize your use of TMA, you can be assured that you will receive a well-planned and well-executed approach toward meeting your goals and objectives.

Implementation Services

Successful software solutions begin with a well-planned and well-executed implementation. With superior knowledge, technical expertise, and industry experience, TMA consultants will successfully implement your software to help meet your organization's business needs and requirements.

Training Services

TMA offers a wide range of training courses that are functionally oriented and designed to impart critical information in a concise and accessible manner. The curriculum developed provides the knowledge necessary to fully utilize your software solution. Training can cover TMA core products and/or the modules necessary to make TMA the most effective solution available for your organization. These sessions can be offered at your facility, the TMA Training Center, or via the Internet.

Consulting Services

TMA offers a full range of consulting services that are uniquely tailored to fit your needs and requirements. TMA professional consultants provide a single point of contact that has the in-depth technical knowledge and industry expertise to manage your project from inception to a successful completion. Services include full project management, data collection, data and systems conversion, and a variety of other services to help your organization maximize the utilization of your TMA solution.

Custom Programming Services

TMA engineers and consultants work in conjunction with your staff to write the specifications necessary to program the additional functionality and integrations sometimes necessary to maximize the utilization of your TMA solution.

Technical Support Services

The number one goal of TMA's technical support staff is to make certain that your software solution is operating and is being utilized in the most effective manner possible. To achieve this, we answer your questions, concerns, and issues in the most timely, efficient, and professional manner possible.



Bank of America goes where America's troops go.

Bank of America's Military Bank Overseas Division (MBOD) provides on-site banking assistance to military personnel stationed in hundreds of bases throughout the world. In providing these services, Bank of America demanded a superior web-based system that provided the ability to manage data from one central database yet access this data from hundreds of remote locations.

With WebTMA, MBOD successfully tracks and maintains more than 30,000 pieces of equipment.



New York City's Health and Hospitals Corporation takes care of the Big Apple.

HHC has facilities in all five boroughs of New York City. As one of the largest municipal health service systems in the United States, HHC operates an advanced health care network consisting of acute care hospitals, community clinics, diagnostic and treatment centers, long-term care facilities, and a home health care agency.

For more than a decade, TMA has provided HHC with the tools that are necessary to efficiently and effectively maintain their plant assets and clinical engineering equipment.



Walgreens superior care goes beyond the drugstore.

Walgreens is the nation's largest pharmacy chain and is considered the leading innovator in drugstore retailing. They have pioneered many of the modern store and pharmacy features currently considered standard for the industry. A vital piece of Walgreens' success is directly related to their advanced distribution network. These state-of-the-art facilities use TMA to track assets and manage maintenance operations.

Innovative solutions like TMA exemplify Walgreens' vision of how technology can help provide the highest level of service possible.





America's most prized national treasures are in good hands with The Architect of the Capitol (AOC).

The AOC is responsible for the maintenance, operations, development, and preservation of the United States Capitol Complex. The Complex includes a variety of locations including the U.S. Capitol, the congressional office buildings, the Library of Congress buildings, The U.S. Supreme Court building, the U.S. Botanic Garden, the Capitol Power Plant, Capitol Police headquarters, and the Robert A. Taft Memorial.

TMA maintenance management solutions assist AOC in successfully maintaining these national treasures.



P I X A R

ANIMATION STUDIOS

Finding Nemo and the best maintenance management system.

Pixar Animation Studios is an Academy Award®-winning computer animation studio with the technical, creative, and production capabilities that have created a new genre of entertainment. For twenty years, Pixar has combined proprietary technology and world-class creative talent to develop computer-animated feature films.

Utilizing TMA, Pixar has been able to track their valuable equipment and other physical assets as successfully as they have created award-winning films.



Cornell University

Cornell University's Department of Campus Life keeps growing comfortably with the student population.

Campus Life is a self-supporting enterprise responsible for on-campus housing, dining services, conference services, and community centers. The housing operations include accommodations for 6,000 students, and dining operations manage 23 food-service units including dining halls, convenience stores, vending, and catering.

Because of these significant demands, Cornell Campus Life has partnered with TMA to efficiently and effectively maintain the highest standards for this world-class university.





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