



## TMA's Second Quarter Newsletter - June 2012



UC2012 has come and gone, and we at TMA are hard at work turning your ideas and suggestions into the next generation of maintenance management solutions. We hope the UC2012 training, networking and the ability to experience our new product offerings provides your organization with an ability to perform at a higher level.

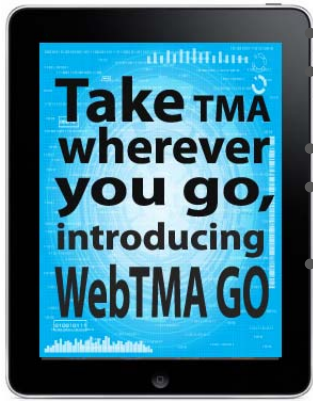
If you weren't able to take part in this year's User Conference, don't worry! TMA's Client Relations team will continue to provide world-class online educational events every month for both TMA Desktop and WebTMA users.

### Product Spotlight

Development of WebTMA GO, TMA's next-generation mobile solution for the iPad, continues full speed ahead. WebTMA GO offers a broader array of functionality than mobileTMA. Those of

you who participated in Gary Schaecher's presentations this year saw just what all the excitement is about.

In case you didn't get the chance to see Gary's presentation and live demo, here are some of WebTMA GO's innovative features:



- Enhanced maintenance item screens
- Work Order scheduling (Including unassigned work orders)
- Custodial, Room and General Inspections
- Quick Post Functions - Labor, Parts, Other, Meters, Utility Meters, & Indirect Labor
- Maintenance-worthy Items, including Tools

WebTMA GO is much more than just another mobile app: it's a fully-featured CMMS toolbox that frees your users to go where their work takes them instead of

chaining them to their desks.



## Tech Tips

If you are upgrading to Client-Hosted WebTMA 5.0.3 from WebTMA 5.0.2 or older, or from desktop TMA, there are some preparations you can make to ensure that your transition goes more smoothly.

WebTMA 5.0.3 contains many new features that WebTMA users have long anticipated, including the ability to connect with mobileTMA running on iOS and Android platforms, but these new features require changes in your operating environment's application pool.

Client-hosted use of Web 5.0.3 requires that your environment be updated with all current Windows updates and ASP.net version 4.0. Without ASP.net version 4.0 installed, WebTMA 5.0.3 will not function in your client-hosted environment.

If you have any questions about the upgrade process to WebTMA 5.0.3, please get in touch with our Client Support team at (800) 228-8765. Our Client Support Representatives will be happy to answer your questions and schedule your upgrade to the newest, most powerful WebTMA yet.

## Online Training

TMA offers free online training sessions for TMA Desktop and WebTMA. To register for a session, send an e-mail to [Internet Training Registration](#).



### **TMA Desktop:**

July 10, 2012

#### *Customer Surveys*

- Survey Creation and Setup
- Managing Surveys by Repair Center
- Surveys and Your SMTP Environment

August 14, 2012

#### *LDAP and TMA*

- Integrating TMA with Active Directory
- Enabling Single Sign-On
- Basic Troubleshooting

### **WebTMA:**

July 11, 2012

#### *The Training Module*

- Training Assignments
- Class Management
- Requesting Training

August 15, 2012

#### *MyPage and Executive Dashboard with Silverlight*

- Building MyPage Controls
- Creating Charts and Graphs with Executive Dashboard
- Managing MyPage Permissions and Tabs