



NEWSLETTER

2nd Quarter, 2018

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TMA NEWS

2018 User Conference



The 2018 User Conference was an outstanding event. With input from more than 600 attendees, we are hard at work turning your ideas into our next generation maintenance management products. The event provided attendees with the training and networking opportunities to take their organizations to a higher level. If you were not able to take part in this year's Conference, put next year's event on your calendar - April 9th to April 11th, 2019.

In addition, TMA's Client Relations team provides a variety of world-class, web-based training videos for WebTMA users. Take advantage of this opportunity to expand your knowledge of TMA products.

Since the conference, we have spent a significant amount of time reviewing ideas, comments, and suggestions for putting on next year's event as well as concepts related to future product and service offerings. Please feel free to send your comments and suggestions to:

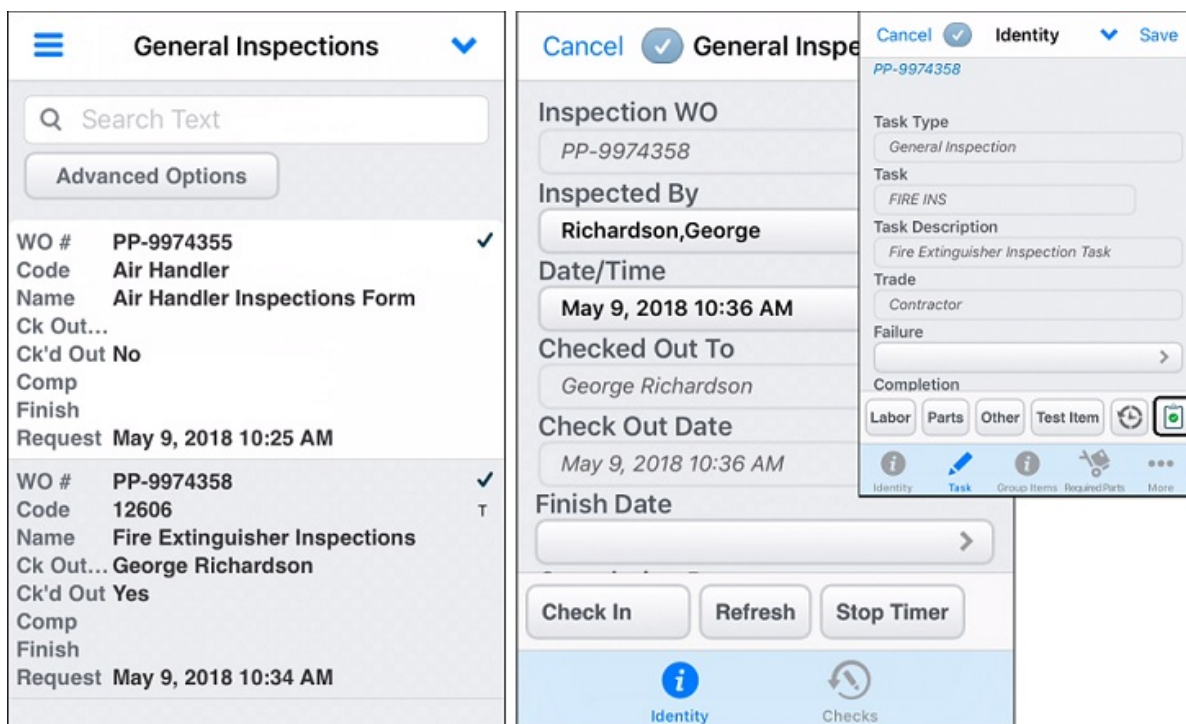
PRODUCT SPOTLIGHT

General Inspections add-on for mobileTMA GO

If your organization uses General Inspections in the main WebTMA application, you can now purchase an add-on to the mobileTMA GO mobile app to perform General Inspections in the field.

The optional **General Inspections add-on for mobileTMA GO** provides technicians with the ability to electronically complete inspections from their iOS devices (iPhone, iPod Touch, or iPad), eliminating the need to carry paper inspection forms - saving time and lost paperwork. In addition, the inspection process ensures that each check is reviewed in sequence and the results are documented. Checklist results can record a value reading, pass/fail status, and other ratings, and automatically generate a work order for a failed inspection point. Inspection results are uploaded for easy analysis.

Note: The ability to perform general inspections in the field is also available in the WebTMA GO mobile app.



If you are interested in learning more about the **General Inspections add-on for mobileTMA GO** or any other TMA product, please contact sales@tmasystems.com or visit www.tmasystems.com

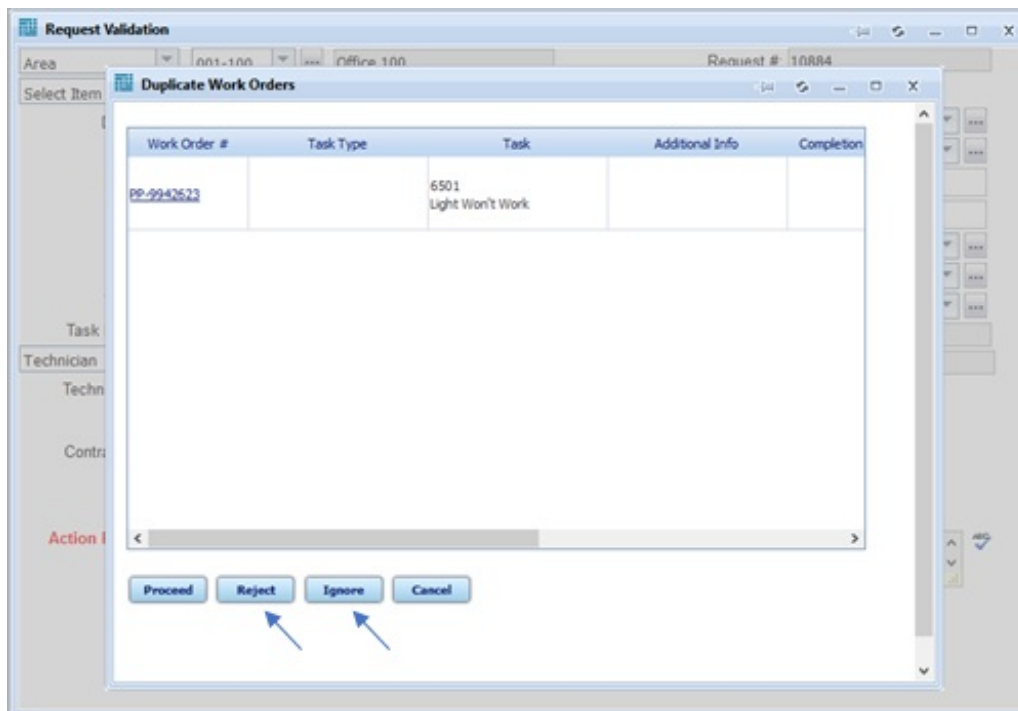
TMA TECH TIPS

New Button Options added to Duplicate WOs Popup

In WebTMA version 5.1.31, TMA added new button options to the Duplicate Work Orders popup

from Batch Validation. In addition to the Cancel and Proceed buttons, you now have the option of selecting the following without returning to the underlying Batch Validation window:

- **Reject:** Rejects the request as a duplicate, provides a comment field, moves to the next request in the batch validation process, and sends an email response to the requestor (if configured).
- **Ignore:** Ignores the request and moves to the next request in the batch validation process.



- Path: Transactions > Request > Batch Validation.

TMA TRAINING

Quarterly we release free training videos for WebTMA users. This allows you to download and watch the training at your convenience. The videos detail product features, modules, and tricks-of-the-trade that make your use of TMA products more efficient and rewarding. Instead of shuffling your schedule to make time for a monthly training, you are able to take advantage of our presenters' expertise when it is convenient for you.

The videos below have been released to the TMA Support Site at www.tmasystems.net. To be notified about new videos as they become available for download, please contact us at CRM2@tmasystems.com.

New Videos

Groups in WebTMA - This video will introduce and walk you through Groups in WebTMA. This feature allows you to set-up groups of equipment or other Maintenance Worthy Items to generate a single work order instead of generating dozens, hundreds, or even thousands for each individual piece of equipment or Maintenance Worthy Item. This is particularly useful for high-volume items. Utilizing this functionality will allow you to become more efficient with your PM scheduling, and reduce the overall amount of work orders inside of WebTMA that need to be managed.

Managing Your Organization with Executive Dashboards - This video will introduce you to the

basic concepts of Executive Dashboard. This optional module will allow you to display data, metrics, and KPI's from your WebTMA system in a graphical manner. Utilizing these features will expose key data elements, and promote standardization, accountability, and transparency throughout all levels of your organization. This video focuses primarily on your options within the Executive Dashboard module, and walks you through basic setup.

Notification & Escalation in WebTMA - This video will introduce you to the Notification & Escalation feature available to all clients in WebTMA. Utilizing this feature will allow you to set-up automatic notifications based on certain criteria, such as when a work order has made it past its due date, or has not been acknowledged after a certain amount of time. Furthermore, it can escalate the priority of a work order after a certain amount of time has passed. Taking advantage of this feature will allow more automatic management of your work order system, and prevent work orders from falling through the cracks as time goes by.

TMA SOFTWARE RELEASES AVAILABLE

All current versions are available on the TMA Support site. Contact TMA Client Support at [800.228.8765](tel:800.228.8765), or via e-mail at support@tmasystems.com, for assistance or questions.

WebTMA Client Hosted Updates

Release Version 5.1.36 (Current Release)

WebTMA Handheld Device Updates

(The following are paired with the current release of WebTMA shown above)

WebTMA GO: Release Version 2.1.22 (App Store Release on June 1, 2018)

mobileTMA GO: Release Version 1.3.22 (App Store Release on June 1, 2018)

TMA Desktop Updates

Client Server Maintenance Releases

Release Version 8.1.2.15 (Current Release)

Non-Client Server Maintenance Release

Release Version 7.7.16 for non-client server

TMA EVENT SCHEDULE - WHERE WE ARE

Come See Us!

The TMA team supports and sponsors multiple events and conferences that span across the industries we serve. These are events attended by our many users, clients, and customers throughout the world. Over the next quarter you can find TMA staff at the following events:



Date	Event	Booth #	Location
June 1-4	AAMI 2018	926	Long Beach, CA
July 7-10	ACUHO-I 2018	921	Denver, CO

July 9-13 [Esri UC](#) 229 San Diego, CA

July 16-18 [ASHE 2018](#) 214 Seattle, WA

If you plan on attending one or more of these events, please stop by and see us, or contact your TMA Sales representative ahead of the event to get additional information on where we will be located.

MEET THE NEW CREW

Biraj Aryal

Biraj Aryal is originally from Nepal. He came to the United States in 2014 to attend Northwestern Oklahoma State University. In December 2017, he graduated with a Bachelor's in Computer Science with a minor in Mathematics. He is looking forward to building a successful career as a programmer. He loves playing soccer and enjoys travelling, sightseeing, trying new foods and learning about different cultures.

ABOUT US

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STAY CONNECTED

